Whatever your volunteering role, we aim to get you settled into it as quickly as possible so that you too can enjoy all the benefits that Scouting has to offer.

Over the next few months, your Line Manager and others will support you in getting to grips with all the knowledge and skills that you need to be effective in your role. For now, this quick guide will highlight some of the things that you might find useful early on.

At the end of this resource, you will find information about the Purpose and Values of The Scout Association, as well as our key policies, which you may want to hang onto for future reference.

Welcome to your new role in Scouting. You have joined a team of volunteers who help The Scout Association to provide fun, friendship and everyday adventure to over 400,000 young people all over the UK!

Induction
All other adults in Scouting were once new volunteers; so you can turn to them for advice. Your Line Manager should be the first person you turn to when you need further information and support. They will organise your induction, which will give you information about Scouting and your role in delivering it, introduce you to the people you will be volunteering with, and let you experience your new role first-hand.

Training
If you don’t yet have the knowledge or skills that you need to feel confident in your role, don’t worry! Our flexible, award-winning training will provide you with opportunities to learn at a pace, and in a style, that suits you.

For more information about the training that is available to you, speak to your Line Manager or visit www.scouts.org.uk/learnersresources.

Resources
The Member Resources area at www.scouts.org.uk provides news, information, and resources for all adult volunteers. You can also log in to the website using your membership number and search thousands of activity and programme ideas on Programmes Online; or access the membership database where you can view and update your membership details.

The Print Centre offers resources to create everything from personalised posters and photo books to signage, stationery and recruitment leaflets.

The Information Centre
The Scout Information Centre’s team of friendly and award-winning advisers can answer any of your Scouting questions. Our telephone service is open weekdays between 8am to 7pm and on Saturdays between 9am to 12 noon.

By post or in person:
The Scout Information Centre,
Gilwell Park, Chingford,
London, E4 7QW

As Scouts, we are guided by the following values:

Integrity
We act with integrity; we are honest, trustworthy and loyal.

Respect
We have self-respect and respect for others.

Care
We support others and take care of the world in which we live.

Belief
We explore our faiths, beliefs and attitudes.

Co-operation
We make a positive difference; we cooperate with others and make friends.

Our Purpose And Values
Scouting exists to actively engage and support young people in their personal development, empowering them to make a positive contribution to society. We call this our Purpose.

Phone: 0845 300 1818 or 0208 433 7100
Email: info.centre@scouts.org.uk

Welcome to your new role in Scouting. You have joined a team of volunteers who help The Scout Association to provide fun, friendship and everyday adventure to over 400,000 young people all over the UK!

Support For You
Our Key Policies

All adults in Scouting are required to act in accordance with the key policies of The Scout Association. They provide a framework within which we provide safe and inclusive Scouting, in line with our Purpose and Values.

Child Protection Policy and Young People First
It is the policy of The Scout Association to safeguard the welfare of all members by protecting them from neglect and from physical, sexual and emotional harm. The Yellow Card, Young People First, details the child protection policy and code of practice.

Equal Opportunities Policy
No person or adult in Scouting should receive less favourable treatment on the basis of: class or socio-economic status; ethnic origin; nationality; or race; gender (including gender reassignment); marital or civil partnership status; sexual orientation; disability; pregnancy and political or religious belief (including the absence of belief).

All adults and young people in Scouting should seek to practise equality.

Safety Policy
It is the responsibility of all those involved in Scouting to seek to ensure, so far as is reasonably practicable, that all activities are conducted safely, without risk to the safety of participants. The Purple Card, Safe Scouting and Emergency Procedures, details the safety policy and code of practice.

Religious Policy
Members of the Movement are encouraged to do: their best to make every effort to progress in the understanding and observance of the Promise to do their duty to God or to uphold Scouting values; to explore their faith, beliefs and attitudes; to consider belonging to some faith or religious body and to carry into daily practice what they profess.

Development Policy
The Scout Movement is open to all young people. We are committed to making Scouting available and accessible for all.

Further information about our key policies can be found at members.scouts.org.uk/supportresources

Volunteering helps to improve our communities, and it can be incredibly fun as well! The Scout Association is where it starts for many people, who benefit from personal development, a sense of achievement, training and support. Tony, Group Scout Leader