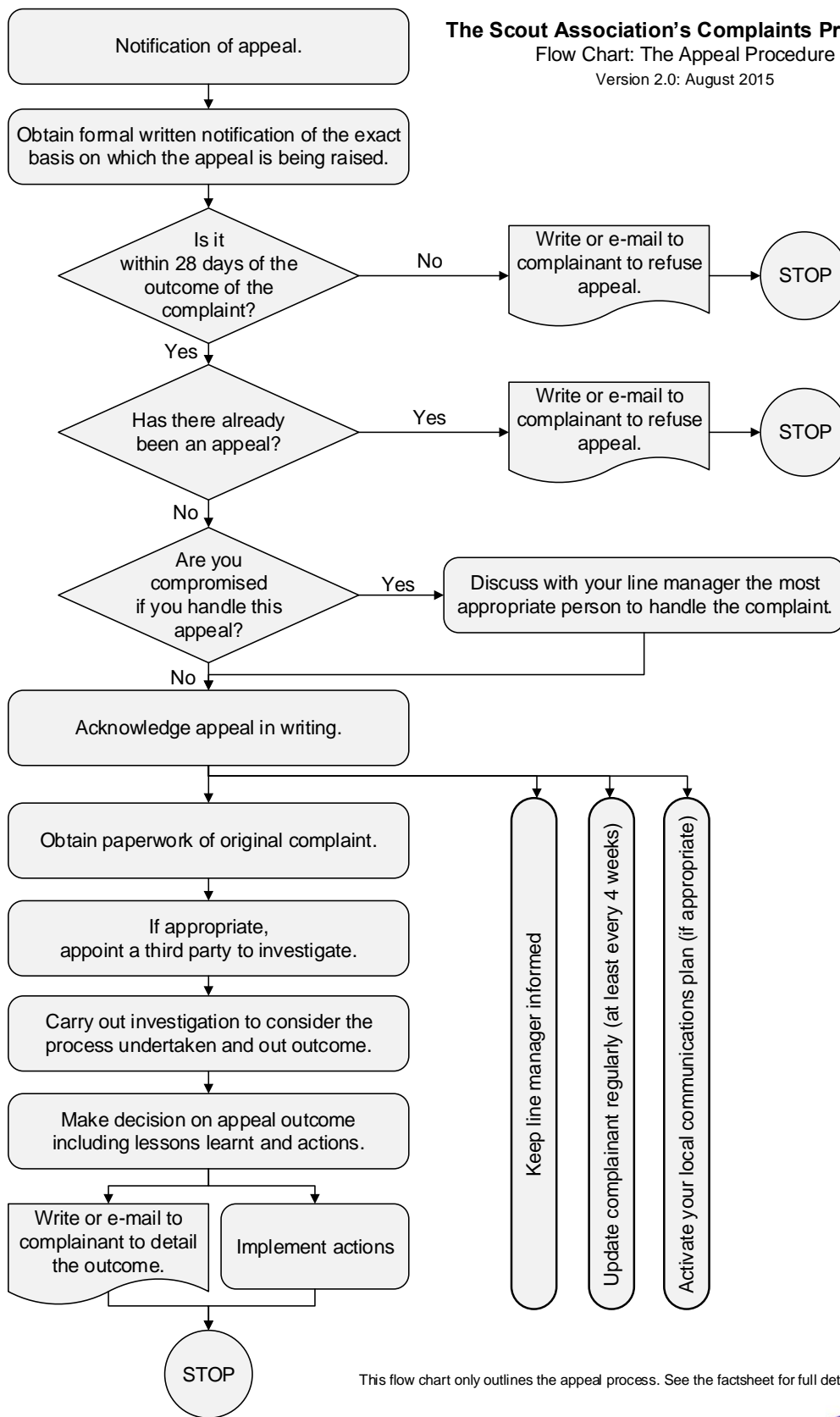


## The Scout Association's Complaints Procedure

Flow Chart: The Appeal Procedure

Version 2.0: August 2015



This flow chart only outlines the appeal process. See the factsheet for full details.