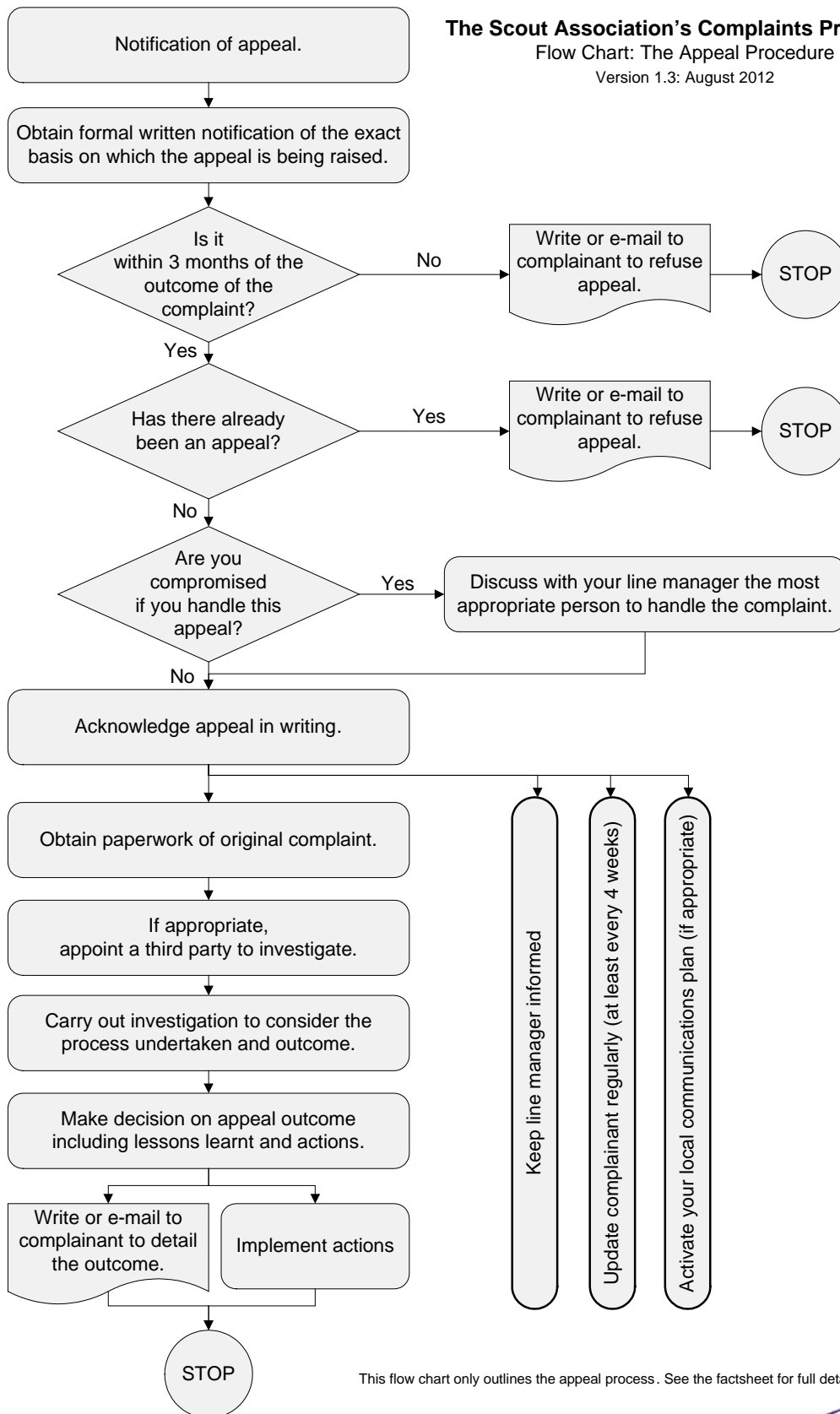


The Scout Association's Complaints Procedure

Flow Chart: The Appeal Procedure

Version 1.3: August 2012



This flow chart only outlines the appeal process. See the factsheet for full details.